

Vital Link™ Family Update

Don't Forget the Family

Healthcare organizations focus on patient experience but forget about the patient's Family. We believe that Family and extended support teams are vital for patient wellness, engagement, and overall patient experience.

You can now provide ongoing status updates to your patients' Family members, surrogates, advocates, or care companions through Family Update. By keeping loved ones connected and reassured, Family Update enhances the overall care experience while allowing professional staff to better focus on the provision of care to their patients.

Family Update is Ideal for:

Inpatient Hospitals

- Surgery Waiting Areas
- Intensive Care Units (ICUs)
- Transitional Care Units

Senior Living Services

- Assisted Living
- Skilled Nursing
- Memory Care

Pediatric Hospitals

- Long Term Inpatient Care
- Oncology
- Neonatal Intensive Care Units (NICU)

Better Overall Experience

- Create greater patient satisfaction by enhancing the Family experience.
- Lower the anxiety of the Family and extended care team by keeping them in the loop on progress, events, and next steps.
- Improve operational efficiency by drastically reducing staff disruption.
- Avoid miscommunication between providers and patient advocates.
- Reduce duplicative and time-consuming inbound calls from Family members requesting patient updates.
- Support adherence to regulatory requirements (augments EMR).

Family Update works with any EMR, such as Epic, Cerner, Meditech, NextGen, Allscripts, eClinicalWorks, Athena, etc.

[Contact us](#) today to find out more about the solution and to see a demonstration of the work flow.



About Mutare Health

Mutare Health is connecting people and health information in meaningful ways that improve the quality of care. By providing hospitals, physicians groups, and care providers with the communications technology needed for stronger care team collaboration, Mutare Health is helping to build a better Healthcare experience for patients and professionals.

Connect to Collaborate



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